



INVESTIGATION REPORT

I. Background of the Problem :

GLUE STAIN ENCOUNTERED IN ITEM CODE 516512800 (LIGHT FB AMERICA)

II. Item Affected :

Customer : EPSON PRECISION (PHILIPPINES) INC, -IJP

Item Code : 516512800

Item Description : LIGHT FB AMERICA

Lot Quantity : 800

Reject Quantity : 40 (5%)

Date of Occurrence : JULY 4, 2023

Section Affected : PRODUCTION (SEMI AUTO GLUING 3)

III. ILLUSTRATION OF THE PROBLEM



IV. INVESTIGATION / ANALYSIS

IV.A DIRECT CAUSE:

Why 1: GLUE STAIN ENCOUNTERED IN ITEM CODE 516512800 (LIGHT FB AMERICA) DURING PROCESS AT GLUING MACHINE 3

Why 2: ITEM WAS WARP THAT CAUSES OF DOUBLE FEEDING & DIAGONAL POSITION UPON PASSING THE CONVEYOR.

Why 3. DURING PROCESS OF ITEM THE ROLLER BEAM NOT ABLE TO REACH THE PANELS THAT LEAD TO GLUE STAIN.

V. Immediate Action :

SUBLEADER IS POSITIONED IN THE PRESSING AREA TO ADJUST THE ALIGNMENT OF THE INCOMING PANEL

VI. Corrective Action:

PLACING A RUBBER ROLLER BESIDE THE PRESSING AREA (TO FLATTEN THE WARP ITEM)